**After-Action Report: Question, Persuade, Refer Gatekeeper training (QPR), September 10, 2018**

Vet to Vet Tennessee (V2VT) and the Knoxville Regional Veterans Mental Health Council provided QPR training at Metro United Way, Louisville, Tennessee during a “Bold Moves Against Suicide, Louisville” program sponsored by Humana Bold Gold. This meeting was a regularly scheduled Case Manager meeting. Hosted by Jan Sherrell, Sr. Manager Healthy Lives Metro United Way.

The program was conducted by Don & Sheryn Davis and Ed Junod.

1. The QPR training session was 120 minutes.
2. Large training room with snacks and drinks provided by Metro.
3. “Bold Moves Against Suicide, Louisville” provided QPR Gatekeeper handbooks.
4. Metro provided PowerPoint Presentations
5. VTVT issued QPR Gatekeeper Certificate of Completion certificates.
6. Total attendance included:
   1. 2 men, 26 women.
   2. Average age of attendees was 38.5.
   3. 100% surveys returned.
   4. First suicide prevention training for 80% of the attendees.
   5. 20% attendees have firearms.
   6. No one admitted being currently suicidal.
   7. Grade 9.51

**Comments**:

1. *“Here are the results of the evaluations. You were a big hit. Apologies about the technology/volume. Guess we should have tested beforehand. Thank you for driving the distance and presenting for us.”*
2. Used Metro United Way’s Case Manager Resources evaluation form.
3. See attached evaluation report submitted to VTVT by Jan Sherrell.

**Lessons Learned:**

1. Q&A Only two questions; numerous questions and comments after the class.
2. Sound system was very low; complaints about sound system.
3. Complaint about not being able to hear instructor in the back row.
4. Must confirm facility audio system working properly.
5. Must get trainer to use a microphone.
6. Encouraged case manager to refer veterans to the VA for mental health services and Veterans Crisis line.
7. Encouraged enrollment into a veteran support group.

The next Veteran specific QPR training is scheduled for:

Tuesday September 18, 2018 at Peninsula Hospital (invitation only)

September 25, 2018 at Denso Manufacturing (invitation only) and Rio Revolution Church, Maryville TN

September 27, 2018 at Cornerstone of Recovery, Alcoa, TN

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