

# KNOXVILLE REGIONAL VETERANS MENTAL HEALTH COUNCIL



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## Council Agenda

October 9, 2014 – 11:00 a.m.

Elmcroft of West Knoxville Sunroom

8024 Gleason Drive

Knoxville, TN 37919

- 1) Call to Order
- 2) Prayer & Pledge of Allegiance
- 3) Roll Call
- 4) Welcome/Opening Remark
- 5) Previous Council meeting minutes: September 18, 2014
  - i) VA Comments
    - (1) VAMC Liaison 9-18-14 meeting minute email response 9-27-14
- 6) Guest
  - a) VISN 9
    - i) Chief Mental Health Officer at Mid-South Healthcare Network (VISN9) M. Cecilia Farina-Morin, MD, MS
    - ii) Robert Campbell, Deputy Mental Health Officer VISN 9
  - b) Mountain Home VAMC Director Ms. Charlene Ehret
  - c) VA Liaisons
    - i) Mountain Home VAMC ACOS Mental Health Dr. Heidi Vermette
    - ii) Mountain Home VAMC Deputy ACOS Mental Health Dr. Patrick Sloan
- 7) Vote: Howard “Buck” Jenkins as Council member
- 8) Council appreciation for VA participation in the Council’s East TN Veterans Treatment Court Public Announcement on 9-29-14
- 9) “*Recovery & Resiliency Support Group*” first meeting with Dr. Richardson 10-06-14 at 9:00 am – 10:00 am at Elmcroft
- 10) Area’s First Local ‘Mental Health First Aid’ Training for Veterans and Family Members
- 11) Mental Health Summit Feedback
- 12) Open communications procedures
  - i) Medical Center Memorandum No. 00-13-09 “*Management of Patient Complaints and Compliments*” on 9-10-14
  - ii) VHA Handbook 1003.4 VHA Patient Advocacy Program
  - iii) Discussion

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13) Travel pay

- a) Original Agreement
- b) Discussion

14) Adjournment